
Helix Homes Developments Ltd Privacy Policy

Here's everything you need to know about the information that we gather and how we use it. Please contact us if you have questions about this policy.

Introduction

Helix Homes Developments Ltd takes the protection of your data seriously and is committed to protecting your personal information. It's your information, it's personal, and we respect that. We also want to maintain the trust and confidence of every one of our clients, as well as each visitor who uses the Helix Homes Developments Ltd website.

Visitors to this website

When someone visits this website we use a third-party service – Google Analytics – to collect standard internet log information and details of visitor behaviour patterns. We do this to find out things such as the number of visitors to the various parts of the site. This information is only processed in a way which does not identify anyone.

Security and Performance

We use a third-party service to help maintain the security and performance of our website. To deliver this service it processes the IP addresses of visitors to the site.

Links to other websites

This privacy notice does not cover the links within this site linking to other websites. We encourage you to read the privacy statements on the other websites you visit.

Use of Cookies

This site does use cookies.

Third Party Organisations

We will never will never share, sell, rent or trade your personal information to any third parties for marketing or any other reasons.

How We Collect Your Personal Information

We collect your information when you decide to interact with us. This is usually when:

- you contact us using the online form
- you sign up to receive emails or Newsletters from our website.

We only collect the information that's necessary to carry out our business, provide the particular service you've requested and to keep you informed.

Information we obtain directly from you

When you contact Helix Homes Developments Ltd we request your name, full postal address and contact details (telephone number and/or email address). This enables us to respond to your enquiry.

Protecting your information

Helix Homes Developments Ltd is committed to protecting the personal information you entrust to us. We adopt robust and appropriate technologies and policies, so the information we have about you is protected from unauthorised access and improper use.

Access to personal information

Individuals can find out if we hold any personal information by making a 'subject access request' under the General Data Protection Regulations. If we do hold information about you we will:

- give you a description of it;
- tell you why we are holding it;
- tell you who it could be disclosed to; and
- let you have a copy of the information in an intelligible form.

Please make any such request in writing via our email address info@helixhomes.co.uk